

Bidding document for-

Group A: Supply, Installation & Commissioning of Equipments for the department of Cadiology

Group B: Supply, Installation & Commissioning of Equipments for the department of Radiology

Group C: Supply, Installation & Commissioning of Equipments for the department of Gastroentrolgy

Group D: Supply, Installation & Commissioning of Equipments for the State Cancer Institute

BIDDING DOCUMENT

E-TENDER NOTICE No: 06/ 2022- 2023/ Bio-Medical Equipment/ IGIMS/ Store



Supply, Installation & Commissioning of Bio-Medical Equipment's / Instruments

E- TENDER NOTICE No: 06 / 2022- 2023/ Bio-Medical Equipment/ IGIMS/ Store

Issued to:

Cost of Document: **Rs.2500/-**

Paid By: Cash: Receipt No.:

Demand Draft: No.:

Issuing Bank:

(Authorized Signatory)



INDIRA GANDHI INSTITUTE OF MEDICAL SCIENCES,
SHEIKHPURA, PATNA - 800014.

INDEX

Sr. No.	Description	Page No.
1.	CHECK LIST	4-5
2.	ELIGIBILITY CRITERIA	6
3.	INSTRUCTION TO BIDDER	7-13
4.	CONDITION OF THE CONTRACT	14-18
5.	SCHEDULE OF THE REQUIREMENT	19
6.	SPECIFICATION AND ALLIED TECHNICAL DETAILS	25-30

IMPORTANT DATES

1. Name & address of advertiser : Director, IGIMS, Sheikhpura, Patna- 800014 (Bihar)
2. Date of issue of E-Tender notice : **05/ 07/ 2022**
3. Period for download of tender document only on www.eproc.bihar.gov.in : From **05/ 07/ 2022 to 27/ 07/ 2022 up to 12.00 hours** through above website
4. Last Date of Pre- Bid Clarifications : In view of increased need to minimize possibility of community spread of ongoing COVID – 19 epidemics, physically pre-bid meeting will not be held. In case the bidders requires any clarification regarding the tender documents and proposed technical specifications, they are requested to contact our office (e-mail: storeofficer@igims.org) on or before **12 / 07/ 2022**.
5. Last date & Time for submission / uploading of complete tender at www.eproc.bihar.gov.in : **27 / 07 / 2022 up to 17.00 Hours**
6. Last date, time and place for submission of hard copy of the Technical bid along with EMD & Tender Document Fee at Director's office, I.G.I.M.S., Patna by Speed / Registered post / Courier only : **29/ 07 / 2022 up to 16.00 Hours**, at Director IGIMS, Patna-800014 (Bihar)
7. Date, Time and Place of opening of Techno Commercial bid only on www.eproc.bihar.gov.in : **01 / 08 / 2022 at 15.00 hours** on www.eproc.bihar.gov.in
8. Date, Time and Place of opening of price bid : Date & Time will be communicated later on subsequent to acceptance of techno- commercial bid at www.eproc.bihar.gov.in

INDIRA GANDHI INSTITUTE OF MEDICAL SCIENCES,
SHEIKHPURA, PATNA -800014 (Bihar, India)

Sr. No. of Tender: _____

FILE NO. : Tender No.: _____

Tender form issued in favour of: _____

Dear Sir,

1. I/We hereby submit our tender for the _____
2. I/We are enclosing herewith the Demand Draft No..... dated.....
for Rs. /- drawn in favour of **Director I.G.I.M.S. - Patna (payable at Patna)** towards
EMD / Bid Security.

**(EMD AND COST OF BIDDING DOCUMENTS MUST BE SUBMITTED IN SEPRATE
ENVELOP.TENDERS NOT ACCOMPANIED WITH EMD / BIDSECURITY
ALONGWITH THE TECHNO-COMMERCIAL BID SHALL BE SUMMARILY
REJECTED).**
3. I/We have gone through all terms and conditions of the tender documents before submitting the same.
4. I/We hereby agree to all the terms and conditions, stipulated by the I.G.I.M.S. - Patna including delivery, warranty, penalty etc. Quotations for each group are being submitted under separate covers, and sheets and shall be considered on their face value.
5. I/We have noted that overwritten entries shall be deleted unless duly cut & rewritten and initialled.
6. Tenders are duly signed and stamped.(No thumb impression should be affixed)
7. I/We undertake to sign the contract/agreement, if required, within 15 (Fifteen days) from the date of issue of the letter of acceptance, failing which our/my EMD/Bid deposited may be forfeited and our/my name may be removed from the list of suppliers.
8. **I/we have quoted the price in Indian Rupee only.**

Yours faithfully,

(Signature of Bidder with full name and address)

CHECK LIST FOR TERMS AND CONDITIONS

A.: To be filled by the bidder and submitted along with the Technical Bid.

Sr. No.	Terms & Conditions as per Bidding Document	Page No. (Please mention the page nos. of the technical bid where the concerned document is attached)	Remarks
1.	<p>Status of Bidder:</p> <ul style="list-style-type: none"> • Manufacturer or Authorized Agent of the Manufacturer • Whether Public Undertaking, Public Ltd., Private Ltd. Company or Proprietary Firm/partnership firm <p>(Please attach Notary certified MANUFACTURER'S AUTHORISATION FORM as per FORMAT placed at Annexure – III)</p>		
2.	Power of Attorney as per Annexure - V in favour of person to sign, submit and negotiate the bid.		
3.	Certificate towards market standing of minimum 05 years in the area of supply and or maintenance of bio-medical equipment's.		
4.	Certificate for sole ownership / partnership		
5.	Statement of financial standing from bankers		
6.	Statements of turnover per year for last three successive years duly certified by the Chartered Accountants.		
7.	Notary certified User List (List of Govt./Semi Govt., Reputed Pvt. Hospital) where quoted model of the items has been supplied and installed.		
8.	Notary certified Supply order copy (Minimum 3nos. or more) issued by Govt. /Semi Govt. /Reputed Pvt. Institutions/organization for the quoted items. (same model)		
9.	Notary certified Performance certificate of the same supplied machine (of quoted make and Model) issued by Head of the dept. or Institution after a minimum period of six months of installation		
10.	Prerequisite (if any) for installation of the Machine, if any, to be provided by the Institute.		
11.	Whether rates quoted are inclusive of all taxes or not.		
12.	Whether rates are quoted as per format mentioned in the Bidding Document or not.		
13.	Affidavit to the effect that the bidder is not blacklisted by any Govt. agency or has no pending case either Civil or Criminal against them.		
14.	Affidavit, to the effect that the bidder is not supplying the quoted item(s) to any other Govt. /Semi Govt. Organizations / Institutions / Hospitals at the rate lower than the rate quoted against this tender.		
15.	Quality Assurance Certificate like ISI, ISO-9002, IP/BP, ICMED 9001/ ICMED 13485/ICMED 13485 Plus/CE/USAFDA/QCI or any other (please specify)		
16.	Bid Security amount deposited is enclosed or not. If yes, please mention the details.		
17.	Original Technical Catalogue of the quoted model.		
18.	Certificate, to the effect that bidder will maintain the		

	quoted item(s) during Warranty period of three years as mentioned against each item including all spares, accessories, consumables etc., (Please mention the name of the item / items with price, which are not supplied by the bidder free of cost with frequency of replacement)		
19.	Certificate, to the effect that bidder has quoted its rate for Comprehensive Annual Maintenance Contract inclusive of labour, spares, consumables, accessories etc. on per year basis for a further period of seven years after expiry of warranty period of three years in the price bid . (Please mention the name of the item / items with price, which are not supplied by the bidder free of cost with frequency of replacement during Comprehensive Annual Maintenance Contract period in the price bid)		
20.	Acceptance of all terms / conditions towards after sales / services as mentioned in the bidding document. (Clause No- 13 of “ Instruction to Bidder “ & clause no- 3, 4 and 5 of Condition of contract.)		
21.	Compliance Statement with relation to the technical specification as mentioned in the bidding document duly supported by the original catalogue. The bidder must quote specification in the compliance column Mere writing” Complied shall not be accepted.		
22.	Compliance Statement with relation to the terms & conditions as mentioned in the document.		
23.	PAN and copies of Income Tax Returns for the last three years.		
24.	Duly attested copy of GST registration certificate.		

B: To be filled by the Bidder and submitted along with Price Bid

Sl. No.	Terms & Conditions as per Bidding Document	Page No.	Remarks
1.	Item wise price in Indian Currency for the item(s) as mentioned in the Bidding Document and as per format attached as Annexure – I		
2.	Rate for Comprehensive Annual Maintenance Contract as per terms & conditions mentioned in the Bidding Document and as per format attached as Annexure – II		

Note: If the above tender details are not mentioned and required documents are not attached at appropriate places, the offer of the bidder(s) shall be summarily rejected. Hence, bidder(s) are advised to go through the bidding document carefully and tender be prepared with all the required documents to avoid rejection of offer and price should be mentioned in Indian Rupees.

(Name of the Bidder with signature & seal)

ELIGIBILITY CRITERIA

Sl. No.	Description	Page No. (Please note that the page numbers must be mentioned.)
01	Manufacturers or their authorized dealers / Indian subsidiaries / direct importers having a place of business in any of the States of India are eligible to participate in this tender.	
02	The bidder and manufacturer of the equipment offered should be in the business of the supply and installation of same / similar equipment for the last five calendar years.	
	(a)The manufacturer should have completed at least 05(Five) nos. installations of the quoted items in Govt. /Pvt. Institutions /Hospitals in India. The installations mentioned by the manufacturer in their offer must be functional and performance certificate for the same issued by the user concerned also be attached with the offer. (b) The bids quoted as the authorized representative of the manufacturer meeting the above criteria 02 (a) should have also supplied and installed at least 03(Three) nos. installations of the quoted items in Govt. Institutions/ Hospitals in India in last five years from the last date of submission of tender. The installations mentioned by the authorized representative in their offer must be functional and performance certificate for the same issued by the user concerned also be attached with the offer.	
03	The Bidder should be public undertaking /Autonomous Body /Public Ltd./Pvt. Ltd. Company or proprietary firm /Partnership Firm and should be in medical equipment business since last five years in India. The Bidders having manufacturing facility in their name in India for the majority of the items offered by them shall be given preference.	
04	The Bidder (manufacturer or their authorized agent) should have had average annual financial turnover of Rs. 50 Lakh during the last three years endings 31 st March 2022.	
05	Bidders who have the capability to attend repairs of these equipment within the time mentioned in this bidding document and who are willing to provide stand by equipment or replace the faulty equipment if the repair/down time extends beyond 72 hours from the time of reporting of the fault within the next 48 hours (total down time should not exceed 5 days in one instance). The bidders who have the capability to ensure the uptime mentioned in this document (Documentary proof shall be submitted on the after sales facilities and expertise of the bidder.)	
06	Bidders are not offering the equipment of a firm /company that has been blacklisted by Indira Gandhi Institute of Medical Sciences – Patna or blacklisted/debarred by any other State / Central Government's organization.	

Note:

- Notwithstanding anything stated above, the Institute reserves the right to assess the Bidder's capability and capacity to perform the contract satisfactorily before deciding on award of contract, should circumstances warrant such an assessment in the overall interest of the purchaser.
- The Institute reserves the right to ask for a free demonstration of the quoted equipment at a pre-determined place acceptable to the purchaser of technical acceptability as per the tender specification, before the opening of the price tender.

INSTRUCTION TO BIDDER

GENERAL INSTRUCTIONS TO BIDDERS

1. Tendering System

The tenders/Bids are to be submitted in two Parts i.e. **Part - I & Part II**.

PART - I titled as TECHNICAL BID shall contain the complete technical specifications and details on the competency of the bidder and also the commercial bid package with terms and conditions of supply, warranty, after sales service etc. (Except Price Bid Form). Apart from the documents and signed copy of the purchased tender document, the necessary enclosures should be submitted in this technical bid. In short, the technical bid should contain all the necessary documents to prove the technical competency and capability of the bidders for supplying and installing a trouble free equipment meeting the quality standards and technical specification and the ability of the bidders for providing efficient after sales service to the satisfaction of the Tender Inviting Authority and the user institution.

PART - II titled as PRICE BID

2. The tender offers, duly filled, shall be submitted in sealed covers for **technical**. Such covers shall be super scribed as “**Tender No..... (here mention the tender no as specified) TECHNICAL BID for supply of (here mention the name of the equipment**
3. Quantity of items may increase or decrease. Director, I.G.I.M.S. - Patna reserves the rights to purchase different sub items/ components of items from different bidders.
4. The “Bidding Document” along with terms and conditions, technical specification can be obtained from the office of the Store Officer, IGIMS, Patna on payment of **Rs.2500/- (Rs. Twenty five hundred only)** Non – refundable for each Group by demand draft favouring Director, IGIMS, Patna payable at Patna.
5. The “Bidding Document” can also be downloaded from institute website www.igims.org. In case, downloaded bidding document is used, Bidder(s) have to submit the cost of the Tender Document along with the completed documents in the form of demand draft in favour of Director, IGIMS, Patna, payable at Patna towards cost of the “Tender documents” Bidder is required to attach separate DD for the same in a separate envelop super scribed with “cost of bidding document” if the cost of tender document is not submitted by the bidder, his offer shall be outright rejected.
6. **Last date for submission of bidding document is 29/ 07/ 2022 up to 4.00PM by speed/Regd. post/ Courier services only and technical bid will be opened on 01 /08/ 2022 at 3.00 PM in Ground Floor, Administrative Building Conference Hall of IGIMS, Patna.**

7. Earnest Money Deposit (EMD):

Earnest Money 2% of the cost of Equipment required to be submitted along with tender by Demand Draft from any scheduled Indian Bank only along with the tender favouring Director, I.G.I.M.S. – Patna (payable at Patna). No interest is payable on EMD/ Bid security.

- a. Bidder may quote more than one/several models. In such a situation EMD will be payable on the basis of highest priced model.
- b. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of final bid validity and latest on or before the 30th day after the award of the contract without any interest.
- c. EMD must be submitted in separate sealed envelope and endorsement of the same with DD number & date Bank Guarantee No. and its validity period be made with technical bids without amount stating that the same has been complied with price bid. If same is later found not enclosed tender will be cancelled for the party.

- d. Non- submission of sufficient EMD along with the Technical Bid shall be one of the primary reasons for rejection of the offer in the first round.
- e. Cheque, Cash payment, Money Order, Fixed deposit etc will not be accepted as EMD.
- f. Public Sector Units within the State or State micro, small and medium enterprises registered with Govt. are exempted from remittance of EMD subject to submission of valid documents.
- g. The EMD shall be in one of the following forms:
 - i. A demand draft in favour of Director, I.G.I.M.S. – Patna (payable at Patna);

OR

- ii. A Bank Guarantee issued by a nationalized/ scheduled bank located in India, in the form prescribed in the tender document as Annexure- IV (valid up to one year from the date of technical bids opening) Bank Guarantee in any other format will not be acceptable and render the bid non-responsive.
 - iii. The successful Bidder's EMD will be discharged upon the Bidders signing the contract and furnishing the performance security. The EMD deposited in the form of DD of the successful Bidder can be adjusted towards the security deposit payable.
- 8.** Bidder(s) should enclosed photocopy of Income tax clearance certificate.
- 9.** The Bidder's shall have to submit the following documents (Certified by Notary) in technical bid:
- a. User List (List of Govt. / Semi Govt., Reputed Pvt. Hospital) where quoted model of the items has been supplied and installed.
 - b. Supply order (minimum 3 nos. or more issued by Govt./ Semi Govt. / reputed Pvt. Institution / Organisation for quoted items (same model)
 - c. Performance certificate of the same supplied machine (of quoted Make and Model) issued by **Head of the department or Institution** after a minimum period of six months of installation.
 - d. Prerequisite (if any) for installation of the Machine if any to be provided by the Institute.
 - e. If the manufacturing company and/or its Indian agent (for Foreign manufactured) have authorized some agency for participation in this tender for a limited period than in that case they (Manufacturer / Indian agent) shall have to submit an undertaking duly notarized by Public notary that if their tender is selected they shall be solely responsible for compliance of all the terms and conditions mentioned in the bilateral agreement for purchase and subsequent supply order even if their authorized agent is changed. Any tender offer without such certificate duly certified by public notary shall be rejected in technical scrutiny itself.
 - f. **Bidder must submit a compliance checklist along with the technical bid itself.**
 - g. Any tender offer without submission of above mentioned document (i.e. a to e) shall be rejected during technical scrutiny.
 - h. If any new System/ Latest model machine is a launched in the market and seller has not installed such quoted models they should submit an undertaking that he has not installed such models previously (Notarized by Public Notary).They may submit supply order / performance certificate of previous model, which was recently installed by them.

10. Installation & site plan:-

Requirement regarding site/location etc. for installation of equipment, if any, should be mentioned in the tender. Time required for installation of system after delivery must be mentioned. In case of delay in installation institute will have right to charge liquidated damage. Specify the following points for installation of the System: -

- a. Total power consumption along with break up of main System and Accessories.
- b. Whether the System needs uninterrupted power supply where ever applicable.
- c. Maximum tolerated transfer time in case of interruption of power supply.
- d. Whether the System needs any humidity control device.
- e. Whether the System needs any separate power line/isolation Transformer.
- f. Does the System need the electrical shielding?
- g. Does it require special civil works for installation?
- h. Whether Air conditioner is an essential requirement for the system.
- i. Does it require any special civil works for Installation?

11. After Sales Service Conditions:

- a. The Institute is in the pursuit of ensuring excellent after sales service for every user in respect of the equipment's supplied under this contract. The after sales services terms and conditions will be strictly enforced and those Bidders who are willing to support the Institute in its endeavour to provide trouble free operation/performance of the equipment's for the prescribed period need only participate in the tender.
- b. The after sales service shall be performed during the warranty period and also during the Comprehensive Maintenance Period (CMC)/ Annual Maintenance Contract, if awarded. The detailed terms and conditions for after sales service are mentioned hereunder.

c. Guarantee/Warranty Terms:

- i. The successful Bidder has to warrant that the Goods supplied under this Contract are new, unused, of the most recent or current models and incorporate all recent improvements in design and materials unless provided otherwise in the Contract.
- ii. The successful Bidder further have to warrant that the Goods supplied under this Contract shall have no defect arising from design, materials or workmanship (except when the design and/or material is required by the Tender Inviting Authority's specifications) or from any act or omission of the successful Bidder, that may develop under normal use of the supplied goods.
- iii. All the equipment's including the accessories supplied as per the technical specification as mentioned in the bidding document should carry comprehensive warranty (including all spares, accessories and consumables) for a period mentioned in this document in the first instance. During this period, the successful Bidder shall replace all defective parts / accessories / consumables and attend to all repairs/break downs and undertake stipulated number of preventive maintenance visits to every user installation site. The cost of spare parts for all replacements has to be borne by the successful Bidder during the period of comprehensive warranty. The items which are not covered under warranty should be clearly mentioned along with rate of the items . If any spares / accessories / consumables etc. are not replaced by the bidder during warranty period, bidder should mention it clearly with name of the items with frequency of replacement and its rate of the item.
- iv. On expiration of the comprehensive warranty period, the successful Bidder shall be willing to provide after sales support for an additional period prescribed in this document.
- v. The prospective Bidder, who are not manufacturers, shall submit an undertaking from the Original Equipment Manufacturers (OEM) that they are willing to provide spare parts for the period of warranty as mentioned and also during the additional CMC/AMC period, if awarded. The OEM shall also assure continuity of service to their product, in the event of change in dealership or the Bidders – their existing dealers - couldn't provide service during the warranty / CAMC period. The undertaking from OEM is an essential document forming part of the Technical Bid, without which the tenders will be rejected summarily in the first round itself.

- vi. After sales service centre in Patna (Bihar) preferably or at least in East India should be available as part of the pre-qualification and the Bidder shall provide proof of their capability to undertake such maintenance/repair within the stipulated time.
- vii. The successful Bidder shall provide preventive maintenance as per the frequency mentioned in this document during the warranty period. The Bidder shall attend any number of break down/repair calls as and when informed by the institute authority.
- viii. Upon receipt of such notice for repair/breakdown from the institute, the successful Bidder shall, within the period as specified in this document, and with all reasonable speed, repair or replace the defective goods or parts thereof, without cost to the Tender Inviting Authority.
- ix. If the successful Bidder, having been notified, fails to rectify the defect(s) within the period specified mentioned in this document, the Tender Inviting Authority may proceed to take such remedial action as may be deemed necessary, at the successful Bidder's risk and cost and without prejudice to any other rights which the Tender Inviting Authority may have against the successful Bidder under the contract.
- x. Failure to attend the repairs in time or failure to attend the stipulated preventive maintenance visit or failure to replace the defective equipment's or to provide stand by equipment if the fault/down time exceeds the stipulated period or to ensure the stipulated up-time in an year shall lead to forfeiture of the performance security and/or may lead to blacklisting/debarring of the defaulting Bidder.
- xi. The equipment which requires quality assurance test shall be done at free of cost immediately after installation, during the comprehensive warranty period, during the CMC/AMC period, by the demand of User and also when major spares are replaced.
- xii. Any mandatory approval required for installation shall be obtained by the successful Bidder in liaison with the respective authorities.
- xiii. The Bidder shall submit the parameters which require calibration and the frequency of calibration required.
- xiv. The Bidder shall undertake on-site calibration of the equipment every year as part of the after sales service during the period of comprehensive warranty, CMC/AMC or on demand from the user.
- xv. The Bidders shall also have to submit whether periodic replacements of consumable items are required for proper functioning of their quoted machine/Equipment? If yes they should submit the list of such consumables along with price list and frequency of replacement per year, if the same is not replaced free of cost during warranty / guarantee period.
- xvi. An undertaking of the principal regarding continuity of after sales and services (CAMC) @ the agreement rate even in case of changes of Indian agent during the life span of the equipment, must be enclosed in the technical bid. Further, it will be the responsibility of the manufacturer Indian agent to get counter signature on the agreement to be executed with them by the principal.
- xvii. The offered warranty includes:
 - Visits to the user institutions at frequencies prescribed as part of preventive maintenance.
 - Testing & calibration as per technical/service/operation manual of the manufacturer or as per the period specified or as per the demand of the user.
 - Quality Assurance tests (if applicable).
 - The cost of labour for all repairs/ and all spares required for replacement during repairs all kinds of accessories, Probes, all types of sensors and transducers, Electrodes, Detectors, battery, battery for UPS, other vaccumatic parts etc wherever applicable and also the accessories and other devices supplied along with the equipments like stabilizer, UPS, AC, Computer, Compressor, Monitor, etc, which forms part of the equipment system, without which it cannot perform satisfactorily.

- The exclusion of warranty of any vital equipment parts will be compared with offers of other Bidders during evaluation of the bids and this may be taken into consideration in deciding the successful Bidder on the basis of expert advice.
- The Bidder shall provide up-time warranty of complete equipment as mentioned in this document, the uptime being calculated on 24 (hrs) X 7 (days) basis failing Warranty period will be extended for every additional day of down time equal to one week.
- All software updates, if any required, should be provided free of cost during Warranty period.

d. Comprehensive Annual Maintenance Contract:

- The decision to enter into CMC or AMC will be determined on the basis of cost and complexity of the equipment by the Tender Inviting Authority, at its discretion, prior to the expiration of warranty period.
- The Comprehensive Maintenance Contract (CMC) is otherwise an extended warranty. All the terms and conditions agreed by the successful Bidder for executing the comprehensive warranty of the equipment shall be extended during the period of CMC, only difference being the payment of CMC charges is absent during the period of comprehensive warranty.
- The cost of CMC, accessories spares, and consumables as in case may be quoted along with taxes applicable, if any. The taxes to be paid extra, to be specifically indicated. In the absence of any such stipulation the price will be taken inclusive of such taxes and no claim for the same will be entertained later.
- Failure/refusal on the part of the successful tender supplying/installing the equipment's to enter into CMC with the Tender Inviting Authority, at the end of the Comprehensive Warranty Period, if the Institute, as the case may be, desires so, shall lead to forfeiture of performance security and may also result in the blacklisting/debarring of the Bidder.
- The successful Bidder shall also indicate the rates for the CMC in price bid form and such rates are binding on the successful tenders after the expiration of the warranty period. The yearly rates for CMC shall remain the one and the same as quoted in the price bid form for the extended years.
- Cost of CMC (excluding taxes, if any) will be considered for Ranking/Evaluation purpose.
- The payment of the agreed CMC charges will be made as per frequency for payment after satisfactory completion of said period, on receipt of service report/ break down report from the user.
- The Bidder shall also have to submit whether periodic replacement of consumable items is required for proper functioning of their quoted machine/Equipment? If yes they should submit the list of such consumables along with price list and frequency of replacement per year if the same is not included in quoted Comprehensive Annual Maintenance Contract charges per year.

12. Time Limits prescribed

Sl. No.	Activity	Time Limit
a.	Installation & Delivery period	12 weeks from date of issuance of Supply Order
b.	Comprehensive warranty period	3 years from the date of successful installation.
c.	CMC period	7 years
d.	Frequency of visits to all User Institution concerned during Warranty/CMC	One visit every three months (4 visits in a year) for periodic/preventive maintenance and any time for attending repairs/break down calls.
e.	Frequency of payment of CMC charges	Every six months after completion of thePeriod.
f.	Submission of Performance Security	10 days from the date of issuance of

	and entering into contract	Letter of Intent
g.	Maximum time to attend any Repair call	Within 24 hours.
h.	Uptime in a year during warranty as well as during CAMC period.	95% of 365 days.

13. Firm have to provide a minimum **UPTIME GUARANTEE** of 95% (95% of 365 Days) per year during the warranty period as well as during the Comprehensive Annual Maintenance Contract.
14. **While calculating the total unit price of the item / system to be procured, expenditure to be incurred in maintenance of the quoted item / system including all spare parts for a total period of seven years after expiry of the warranty period of three years shall also be taken into consideration. Accordingly, it is mandatory for the bidders to submit the rate for Comprehensive Annual Maintenance Contract (with spares) for a minimum period of seven years after the expiry of warranty period of three years.**
15. Supplier will submit undertaking for ensuring uninterrupted supply of spares during the total life span of the equipment's.
16. Indian agency commission and Installation charge if any will be paid in Indian rupees after successful installation and demonstration of the equipment's.
17. Principal's Invoice of the quoted items must be submitted with the quotations.
18. Proof of the official Indian agent certificate of the firm must be attached. (Notary Certified Photocopy)
19. In order to fully and optimally utilize the equipment, training to Para Medical Staffs and Doctors should be provided. In continuation to this training, separatemaintenance training for the machine and the sub systems should also be given to the "Equipment Maintenance Engineer" and "Equipment Maintenance Technicians". All the financial commitments in this regard shall be met by the bidder(s).
20. Bidder(s) have to submit an affidavit to the effect that they have not supplied the offered item(s) to any Govt., semi Govt. /Organization, Institution, etc. at the price lower than the price offered to I.G.I.M.S. – Patna.
21. All the claims regarding meeting the specifications shall be duly supported by appropriate, latest technical catalogues/brochures from the manufacturer. Simply stating that the equipment(s) meets the specifications is not sufficient and any such quotations will be summarily rejected. Computer printed documents or Photostat copy or laser printouts will not be accepted as technical catalogues / brochures.
22. Bidder might be required to demonstrate the system at the discretion of the institute.
23. **Notification of Award/Letter of Intent (LOI)**
 - a. Before expiry of the tender validity period, the Institute will notify the successful Bidder(s) in writing, by registered / speed post or by fax or by email (to be confirmed by registered / speed post immediately afterwards) that its tender for equipment(s), which have been selected by the Institute, has been accepted, also briefly indicating there in the essential details like description, specification and quantity of the goods & services and corresponding prices accepted. This notification is undertaken by issuing a Letter of Intent (LOI) by the Institute.
 - b. The successful bidder, upon receipt of the LOI, shall furnish the required performance security and submit an agreement in the prescribed format within ten days, failing which the EMD will forfeited and the award will be cancelled.
 - c. The Notification of Award shall constitute the conclusion of the Contract.

24. Signing of Contract

The successful bidder shall execute an agreement for ensuring satisfactory supply, installation, commissioning and the after sales service/support during the warranty period and during the Comprehensive Annual Maintenance Contract.

25. The Director reserves the right to accept or reject any or all tenders without assigning reasons.
26. The Director reserves the right to modify, add or delete any terms & conditions of the contract as and when required.
27. **Amendment of tender documents:**
- a. At any time prior to the dead line for submission of Tender, the Institute may, for any reason, modify the tender document by amendment.
 - b. The amendment shall be notified and uploaded on the institute website www.igims.org only and such amendments shall be binding on them thereafter.
 - c. The Institute shall not be responsible for failure to inform the prospective bidders. Purchasers of tender documents are requested to browse the website of the Institute for information/general notices/amendments to tender document etc on a day to day basis till the tender is concluded.
28. The Dispute, if any, will be subject to Jurisdiction at Patna (Bihar).



**Director,
I.G.I.M.S. - Patna**

CONDITIONS OF THE CONTRACT

1. Duty Free Clearance, Transportation, Forwarding & Handling Charges:

Clearance charges at point of Entry / Air Port and on ward transportation charges with Insurance up to I.G.I.M.S. - Patna will be borne by supplier's Indian Agent for which this Institute will not pay the charges. The firm should quote as FOR IGIMS Patna including all expenditure in **Indian Rupees only**.

2. Demurrage, Taxes & Octroi:-

No demurrage charges will be paid by the Institute in case of delay on the part of supplier. However, this Institute will provide all necessary documents required for clearance / transportation of the goods and for exemption of the taxes/octroi for which supplier/Indian agent will have to intimate/furnish his requisition of document required, if any, well in advance. Octroi will be payable by supplier / Indian agent, if required.

3. Warranty Period:

- a. The “**Complete System**” shall remain under warranty period of **three years** from the date of satisfactory installation. The Complete System should include the basic unit and allied supporting components like UPS etc. to be supplied by the bidder along with basic unit if necessary for running the system.
- b. During warranty period of five years, bidder shall provide at least **four maintenance visits per year** at regular interval for usual maintenance and supervision. If bidder fails to provide these maintenance visits at regular interval, a proportionate deduction in the form of penalty on pro-rata basis will be recovered from the bidder from the Bank Guarantee amount. In case the Bank Guarantee is not adequate, Institute shall have right to recover the losses / penalty from other sources as well.
- c. Bidder shall also attend all breakdown calls within 48 hours of the receipt of the information from institute through fax/e-mail/mobile/sms etc.
- d. During warranty period, **bidder** shall maintain and keep **95% uptime** per year of the “**Complete System**” as per calculation given below:-.

1 Year = 365 days

95% of 365 days = 347 Days per annum

- e. The bidder shall compensate the uptime less than the specified above for **every additional day** of down time over and above 18 days stipulated above, warranty period will get extended by one week as penalty at no extra cost i.e. the extended penalty period will be equal to one week for every additional day of down time.
- f. During warranty period, **bidder** will make the “**Complete System**” in satisfactory working condition. In case, any spare parts, accessories, PCB, consumables etc. needs replacement due to normal wear and tear, **bidder** will supply and install the same for which no additional payment is to be made with validity to cover warranty period if required.
- g. In case, the **bidder** is not able to provide services (and the items / accessories is not functioning as the reason thereof) due to natural calamity (act of God), Political unrest, Riot and fire at the user site, then in such a situation the warranty period will be extended by the period for which the item / accessories could not be operated because of supplier not been able to provide services.
- h. During warranty period, in case of any alleged damage due to accident / human error, a committee under the Chairmanship of Director, I.G.I.M.S. – Patna with one member from the bidder and one member from the Institute will decide the authenticity of the claim. The decision of the committee shall be final and binding on both the parties.

4. After Sales Services: -

- a. After expiry of the warranty/Guarantee period of the equipment, the Indian agent will have to undertake the Comprehensive Annual Maintenance contract (with spare parts, accessories, consumables etc.) of the Complete System for the further life span of equipment. The life span of the equipment shall

not be less than ten years. In special circumstances the total life span of the Equipment/ items may be reduced by the Institute.

- b. The Complete System should include the basic unit and allied supporting components like UPS, Stabilizer, etc to be supplied by the bidder along with basic unit if necessary for running the system.
- d. During Comprehensive Annual Maintenance Contract, bidder shall provide at least **four maintenance visits per year** at regular interval for usual maintenance and supervision. If bidder fails to provide these maintenance visits at regular interval per year, a proportionate deduction in the form of penalty at the rate of 25% of contract amount per year will be deducted.
- e. Bidder shall also attend all breakdown calls within 48 hours of the receipt of the information from institute through fax/e-mail/mobile/sms etc.
- e. During Comprehensive Annual Maintenance Contract, **bidder** shall maintain and keep **95% uptime** per year of the “**Complete System**” as per calculation given below:-

1 Year = 365 days

95% of 365 days = 347 Days per annum

- f. The bidder shall compensate the uptime less than the specified above for **every additional day** of down time over and above 18 days stipulated above, warranty period will get extended by one week as penalty at no extra cost i.e. the extended penalty period will be equal to one week for every additional day of down time.
- g. During Comprehensive Annual Maintenance Contract, **bidder** will keep the “**Complete System**” in satisfactory working condition. In case, any spare parts, accessories, PCB, all type of consumables etc. needs replacement due to normal wear and tear, **bidder** will supply and install the same for which no additional payment is to be made. .If any spares / consumables / accessories etc. are not covered under Comprehensive Annual Maintenance Contract charges, it should be clearly mentioned with frequency of replacement and with rate. The validity of rate of such items should also be mentioned clearly. What will be the rate of escalation on the quoted rate after expiry of the validity of rate of such item must be mentioned.
- h. The payment of Comprehensive Annual Maintenance Contract will be made on half yearly basis after submission of satisfactory functioning report of the Complete System by the officials authorized by the Institute.
- i. In case, the **bidder** is not able to provide services (and the items / accessories is not functioning as the reason thereof) due to natural calamity (act of God), Political unrest, Riot and fire at the user site, then in such a situation the Comprehensive Annual Maintenance Contract will be extended by the period for which the item / accessories could not be operated because of supplier not being able to provide services.
- j. During Comprehensive Annual Maintenance Contract, in case of any alleged damage due to accident / human error, a committee under the Chairmanship of Director, I.G.I.M.S. – Patna with one member from the bidder and one member from the Institute will decide the authenticity of the claim. The decision of the committee shall be final and binding on both the parties.

5. Performance Security

- a. There will be a security deposit amounting to 10 % of the total value of the equipment excluding taxes, which shall be submitted by the successful bidder within 10 days from the date of issuance of “Letter of Intent”.
- b. The contract duly signed and returned to the Institute shall be accompanied by a demand Draft or Bank Guarantee in the prescribed format.
- c. Upon receipt of such contract and the security money deposit, the Institute shall issue the Supply Orders containing the terms and conditions for the execution of the order.
- d. Failure of the successful bidder in providing security money deposit as mentioned above and / or in returning contract copy duly signed in time shall make the bidder liable for forfeiture of its EMD.

- e. The Performance security shall be denominated in Indian Rupees or in the currency of the contract as detailed below:
- i. It shall be in any one of the forms namely Account Payee Demand Draft or Bank Guarantee issued by a Scheduled bank in India, in the prescribed form as provided in this document endorsed in favour of the Institute.
 - ii. Institute will release the security money deposit without any interest to the successful bidder on completion of the successful bidder's all contractual obligations including the warranty obligations & after receipt of certificates confirming that all the contractual obligations have been successfully complied with.

6. Delivery period/Liquidated Damage: -

Goods should be delivered within three months after receipt of Supply Order. If the delivery is not affected by due date, the Director, I.G.I.M.S. - Patna shall have the right to charge liquidated damage on supplier/his Indian agent as under: -

- i. 1st extension for a month or a part thereof @ 2% per month.
- ii. 2nd extension for an additional month or a part thereof @ 3% per month subject to maximum Limit of 20% of the order items.
- iii. Cancellation: If delivery is not done even after 2nd extension Institute shall have the right of cancellation of Supply order at its discretion. The institute may also cancel the supply order without giving any extension.

7. Payment:-

90% payment will be released against delivery and successful installation of the equipment & balance 10% will be released on submission of 10 % Bank Guarantee of the total cost of ordered value. This Bank Guarantee will be released after expiry of guarantee period.

8. Validity of Price:-

This rate Contract will be valid for Two year from date of 1st satisfactory installation and acceptance of the equipment. Repeat Supply Order will be placed as per requirement of the Institute of all the quoted and approved items. The rate contract may be further extended for period of one year as decided by Director, IGIMS-Patna.

9. Part Supply:

No part supply/ wrong supply or short supply will be accepted by the Institute. The Director IGIMS, Patna will be the final authority and will have the right to reject full or any part of supply, which is contradictory to the terms and conditions agreed at the time of placement of order. In case of rejection of any supplied items due to nonconformity in quantity and/or quality, Institute will have right to charge liquidated damages, as it deems fit.

10. Packing & Marking:-

Goods must be securely and adequately packed and protected in order to prevent damage, otherwise all losses and /or damage resulting from inadequate packing and/or inadequate protection or inadequate marking shall be borne by seller/seller's Principal abroad.

- 11. Supplier may have to provide required manpower for running the equipments at mutually agreed remuneration (Which shall not be more than remuneration payable for the particular category of staff at IGIMS) at the sole discretion of the Institute, till institute is able to arrange its own staff for the purpose.**

12. Insurance: -

Insurance up to Patna will be borne / arranged by principal supplier / his Indian Agent.

13. Installation & site plan:

Requirement regarding site/location for installation of equipment, if any, should be mentioned in the tender. Time required for installation of system after delivery must be mentioned. In case of delay in installation institute will have right to charge liquidated damage.

Specify the following points for installation of the System: -

- a. Total power consumption along with breakup of main System and Accessories.
- b. Whether the System needs uninterrupted power supply.
- c. Maximum tolerated transfer time in case of interruption of power supply.
- d. Whether the System needs any humidity control device.
- e. Whether the System needs any separate power line/isolation Transformer.
- f. Does the System need the electrical shielding?
- g. Whether Air Conditioner is required for the System.
- h. Does it require special civil works for installation?

14. The bidder should also quote for supply of “Un-Interrupted Power Supply” (UPS) with a battery backup of at least 30 minutes, “Constant Voltage Transformer (CVT)” of reputed manufacturer of required capacity along with Spike Suppressor or “Servo Voltage Stabilizer” as per requirement of the System. Bidder may quote the prices for all the above items (UPS/CVT/SERVO VOLTAGE STABILIZER) and the decision will be taken during technical evaluation of the item whether UPS is suitable or CVT / Servo Voltage Stabilizer will serve the purpose.

15. Responsibility:-

The principal as well as its agent will be severally and jointly responsible for ensuring the minimum life span of 10 years for the equipment. Both the said principal abroad and his Indian agent will have the full responsibility for the proper functioning of the equipment/instruments within the warranty period and thereafter during the life span of the equipment

16. The bidder is required to provide list of persons (along with their permanent and correspondence address) owing more than 1% share ownership in the company/firm (both principle and Indian Agent).
17. The bidder is required to submit compliance sheet, which should reflect details of clause-by-clause compliance of technical specifications as well as general terms & conditions failing which their offer shall be rejected.
18. In order to fully and optimally utilize the equipment, training to paramedical staff and Doctors should be provided. In continuation to this training separate maintenance training for the machine and the sub system should also be given to the Equipment Maintenance Engineer and Maintenance Technicians of the Institute. All the financial commitment in this regard shall be met by the firm/Principal.

19. Penalties for non-performance

The penalties to be imposed, at any stage, under this tender are:

- a. Imposition of liquidated damages,
- b. Forfeiture of EMD/ Security money deposit,
- c. Termination of the contract,
- d. Blacklisting/debarring of the bidder.

20. Termination of Contract

- a. Termination for default: The Institute, without prejudice to any other contractual rights and remedies available to it (the Institute), may, by written notice of default sent to the successful bidder, terminate the contract in whole or in part, if the successful Bidder fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by the Institute.
- b. In the event of the Institute terminates the contract in whole or in part, the Institute may procure goods and/or services similar to those cancelled, with such terms and conditions and in such manner as it deems fit and the successful bidder shall be liable to the Institute for the extra expenditure, if any, incurred by the Institute for arranging such procurement.
- c. Unless otherwise instructed by the Institute, the successful bidder shall continue to perform the contract to the extent not terminated.
- d. Termination for insolvency: If the successful bidder becomes bankrupt or otherwise insolvent, the Institute reserves the right to terminate the contract at any time, by serving written notice to the successful bidder without any compensation, whatsoever, to the successful Bidder, subject to further condition that

such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to the Institute.

- e. Termination for convenience: - The Institute reserves the right to terminate the contract, in whole or in part for its (Institute) convenience, by serving written notice on the successful bidder at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of the Institute. The notice shall also indicate interalia, the extent to which the successful bidder's performance under the contract is terminated, and the date with effect from which such termination will become effective.

21. Fall Clause:

The prices charged for the equipment supplies under the contract by successful bidder shall in no event exceed the lowest price at which the successful bidder sells the equipment's of identical description to any other persons during the period of contract. If any time, during the contract, the bidder reduces the sales price chargeable under the contract, he shall forth with notify such reduction to the Institute and the price payable under the contract of the equipment's supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.

22. Applicable Law & Jurisdiction of Courts

- a. The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.
- b. All disputes arising out of this tender will be subject to the jurisdiction of courts of law in Patna (Bihar, India).


**Director,
IGIMS - Patna.**

SCHEDULE OF THE REQUIREMENT

List of Equipment's
Group A: Cardiology
High End Echo Machine
Medium Range Echo Machine
Group B: Radiology
CR System with Dry Laser imager
Group C: Gastroentrology
CO2 Insufflator
Water Irrigation Pump
Group D: State Cancer Institute
Flexible Video Bronchoscope

ANNEXURES

ANNEXURE - I

PRICE SCHEDULED

LOCATED WITHIN INDIA

1	2	3	4	5							6
				Price per unit (Rs.)							
Schedule	Brief description of goods Make: Model:	Country of origin	Qty. nos.	Ex-factory/ex-warehouse/ex-showroom/off-the shelf	Excise duty(if any) % and value.	GST (if any) % and value.	Packing and forwarding charge	Inland transportation , insurance for a period including 3 months delivery, loading/unloading and incidental cost till consignee site.	Incidental services (including installation and commissioning, supervision, demonstration and training) at the consignee site.	Unit price (at consignee site basis)(g)	Total unit price (At Consignee Site) Basis Rs. 4x5
				(a)	(b)	(C)	(d)	(e)	(f)	(a + b + c + d+ e + f)	(g)

Total quoted price in Rs.

In Words:

Note:

1. If there is a discrepancy between the unit price and total price THE UNIT PRICE shall prevail.
2. The charges for Annual CMC after warrantee shall be quoted separately as per price scheduled.

Place:

Date:

Name:

Business Address:-

Seal and Signature of the bidder

ANNEXURE – II

COMPREHINSIVE ANNUAL MAINTENANCE CONTRACT PRICES SCHEDULE

Sl. No.	Item Description	1 st Yr.	2 nd Yr.	3 rd Yr.	4 th Yr.	5 th Yr.	6 th Yr.	7 th Yr.	Total Comprehensive Annual Maintenance Contract over a period of seven years after expiry of warranty period of three years from the date of successful installation. (a + b + c + d + e + f + g)
a	b	c	d	e	f	g	h	i	j
1.	Name of the Equipment: Make: Model: Qty.:								
2.	Name of the Equipment: Make: Model: Qty.:								

Scope of Contract (details as mentioned in the Clause No. – 13 of “Instruction to Bidder” & Clauses No.: 3, 4 and 5 of “Condition of Contract”):

- a) The rate of Comprehensive Annual Maintenance Contract as mentioned above should cover the Complete System. Complete System should include the basic unit and allied supporting components like UPS, Stabilizer, Computer System, Printer, De-ionizer, Dehumidifier etc to be supplied by the bidder along with basic unit.
- b) **Preventive maintenance visit:** Four Maintenance visits at regular interval for usual maintenance & supervision failing which 25% of the contract amount per visit would be deducted as penalty.
- c) **Break down maintenance visit:** As & when required
- d) **Response Time:** within 48 Hours.
- e) Uptime Guarantee: 95% of 365 days
- f) The above-mentioned charges should includes labour charges for maintenance and breakdown visits per year, spares, accessories and all type of consumables required for the maintenance of the supplied items. If any spares / consumables /accessories etc. are not covered under above-mentioned charges; it should be clearly mentioned with frequency of replacement and with rate. The validity of rate of such items should also be mentioned clearly. What will be the rate of escalation on the quoted rate after expiry of the validity of rate of such item must be mentioned.
- g) Payment of Comprehensive Annual Maintenance Contract would be made on half yearly basis after completion of work and satisfactory working report. In no case, advance payment is to be considered.

ANNEXURE – III

MANUFACTURER’S AUTHORISATION FORM

(To be submitted by authorized dealers/representatives/importers)

No.

Dated:

To

The Director
Indira Gandhi Institute of Medical Sciences,
Sheikhpura,
Patna – 800 014 (Bihar, India)

Dear Sir,

Tender No :

Equipment Name :

1. We (Name of the OEM) are the original manufacturers of the above equipment having registered office at (full address with telephone number/fax number & email ID and website), having factories at _____ and _____, do hereby authorize M/s. _____ (Name and address of bidder) to submit tenders, and subsequently negotiate and sign the contract with you against the above tender no.

2. No company or firm or individual other than M/s. _____ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.

3. We also hereby undertake to provide full guarantee/warranty /Comprehensive Annual Maintenance Contract as agreed by the bidder in the event the bidder is changed as the dealers or the bidder fails to provide satisfactory after sales and service during such period of Comprehensive Warranty / Comprehensive Annual Maintenance Contract and to supply all the spares/ accessories / consumables etc. during the said period.

4. We also hereby declare that we have the capacity to manufacture and supply, install and commission the quantity of the equipment’s tendered within the stipulated time.

(Name)

for and on behalf of M/s. _____

Date:

(Name of manufacturers)

Place:

Note: This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a person competent and having the power of attorney to bind the manufacturer.

ANNEXURE – IV

BANK GUARANTEE FORM

To

The Director
Indira Gandhi Institute of Medical Sciences,
Sheikhpura,
Patna – 800 014 (Bihar, India)

WHEREAS _____ (Name and address of the supplier) (Hereinafter called “the supplier”) has undertaken, in pursuance of tender no _____ dated _____ (herein after called “the contract”) to supply The Director, Indira Gandhi Institute of Medical Sciences, (address) with (Description of goods and supplies).

AND WHEREAS it has been stipulated by you in the said tender/bid that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the bid scope;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;
NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total amount of _____ (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.
We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We undertake to pay you any money so demanded notwithstanding any dispute or disputes raised by the supplier(s) in any suit or proceeding pending before any Court or tribunal relating thereto our liability under these presents being absolute and unequivocal.

We agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition no modification.

No action, event, or condition that by any applicable law should operate to discharge us from liability, hereunder shall have any effect and we hereby waive any right we may have to apply such law, so that in all respects our liability hereunder shall be irrevocable and except as stated herein, unconditional in all respects.

This guarantee will not be discharged due to the change in the constitution of the Bank or the Supplier(s).

We, _____ (indicate the name of bank) lastly undertake not to revoke this guarantee during its currency except with the previous consent, in writing, of The Director, Indira Gandhi Institute of Medical Sciences, Patna (Bihar). This Guarantee will remain in force up to (Date). Unless a claim or a demand in writing is made against the bank in terms of this guarantee on or before the expiry of (Date) all your rights in the said guarantee shall be forfeited and we shall be relieved and discharged from all the liability there under irrespective of whether the original guarantee is received by us or not.

(Signature with date of the authorized officer of the Bank)

Name and designation of the officer
.....
.....

Seal, name & address of the Bank and address of the Branch

ANNEXURE – V

(TO BE SUBMITTED WITH TECHNICAL BID)

POWER OF ATTORNEY

(On a Stamp Paper of relevant value)

I/ We.....(name and address of the registered office) do hereby constitute, appointand authorise Sri/Smt.....(name and address) who is presently employed with us and holding the position of as our attorney, to act and sign on my/our behalf to participate in the tenderno.....for (Equipment name).

I/ We hereby also undertake that I/we will be responsible for all action of Sri/Smt..... undertaken by him/her during the tender process and thereafter on award of the contract. His / her signature is attested below

Dated this the ___ day of 202_ For_____

(Name, Designation and Address)

Accepted

(Signature) (Name, Title and Address of the Attorney)

Date : _____

Specification & Allied Technical Details

Group-A: Cardiology

I: High End Echo Machine

Specification of High End Echo Machine

- 1) Latest generation high end & technologically advanced Digital Live 3D Echocardiography system for all adult, pediatric, fetal and TEE cardiac applications.
- 2) System should have: X Matrix probes suitable for both 2D and 3D in the same probe.
- 3) System should have minimum 40 lakh digitally scalable channels for simultaneous
- 4) Please mention number of digital channels in technical bid and highlight same in specification sheet.
- 5) System should have a dynamic range of minimum 180 DB so that variety of patient sizes can be handled without compromise. Please mention dynamic range in the technical bid with supporting specification sheet.
- 6) System should have high Resolution 2D Imaging, colour Flow imaging, M Mode, PW Doppler, CW Doppler, duplex & Triplex Modes. The probe must support a minimum of 2200 elements for exceptional 4D(Liver 3D) image quality.
- 7) System should have good Tissue Harmonic imaging for improved image quality.
- 8) System should have the state of the art Transmit real time compound imaging technology with multiple transmitted lines of sight, wherein images from different viewing angles are obtained and combined into a single compound image at real-time frame rates for improved visualization & better image quality in Vascular Imaging & to virtually clean up the image of artifacts.
- 9) System should have advanced image processing algorithms to analyse between targets and artifacts so as to sharpen target anatomy and reduce the speckle & artifacts for improved image quality.
- 10) System should have extended field of view imaging of structures, by continuously scanning & moving the probe over the area of interest.
- 11) System should have advanced Tissue Doppler Imaging with high frame rate acquisition of more than 300 frames per second.
- 12) System should be able to perform advanced quantification measurements like strain & strain rate quantification.
- 13) Should measure the myocardial velocity and derive the strain rate and strain along user defined M-lines, Capable of drawing up to 3 M-lines at a time, Capable of subdividing each m-line into 8 sub-regions or according to user-defined sub-region sizes, Point of interest tool obtains value from any point on the M-mode display.
- 14) 2D based directional strain feature, providing the ability to define unlimited directional chords, track any area of the image and compute the percent of the wall deformation for each corresponding chord. It should be an easy, quick and accurate strain method-off line.
- 15) System should have great ergonomic design, with dual touch control panel, which is comfortable and convenient to avoid user muscle strain & stress injuries. Preferably a light weight system should have a minimum of 21-inch Monitor, preferably a flat panel type.
- 16) Should have on-board workstation for storage and review of all exams, 2D,3D images, loops, etc. One offline workstation with similar capabilities of on-board analysis and quantification of 2D should be offered.
- 17) System should have DICOM 3.0 print and store features Images (including cine loops) should be in standard DICOM format, which is compatible for transfer and review in existing workstation.
- 18) System should have inbuilt Image Management facility with facility for direct storage of Images and loops in the Hard Disk Drive and also thumbnail review to view & edit images, loops and also reports.
- 19) System should have storage facility of images, loops in the hard disk drive of 160GB or more.
- 20) System should be able to transfer Images & Clips to CD & DVD media(cine loop, one at a time as desired).
- 21) System should support Live 3D, X-Plane and Live 3D Colour capable of supporting Live 3D matrix Transducer (adult, paediatric and Adult TEE)
- 22) All customized quantification and analysis package for M mode, 2D, Doppler, Tissue Doppler, Strain imaging Speckle tracking and 3D distance, Volume etc. Should be offered with the following:-
 - a. Adult 2D Echo Doppler Transducer with frequency ranging from 1-5MHz.
 - b. Live 3D X matrix probe preferably 1 to 5 MHz for both 2D and 3D application on same probe.
 - c. Live 3D Echo Matrix Transducer for pediatric 2D and LIVE 3D(One Probe) applications with frequency range from 2-7MHz. Pediatric 2D echo Doppler Transducer with frequency ranging from 3-7 MHz
 - d. Neonate infant ECHO Transducer with frequency ranging from 5-12MHz/8
 - e. Live 3D ECHO Matrix Transducer for TEE 2D, Live 3D, Live X Plane, Full volume and 3D Colour (One Probe) applications with frequency range from 2-7 MHz.
 - f. State of the art Fetal ECHO Colour Doppler probe.

- g. Integrated Stress ECHO
- h. Latest Pentium PC(off-line workstation:1no) with software for analyzing and quantification of 2D data sets, (Strain, Strain rate, Colour Kinesis etc) CD writer with Image Management Software and colour laser Printer. PC should be offered with a flat panel display monitor.
- i. 2MHz continuous wave Doppler probe
- j. Complete myocardial contrast perfusion and imaging software.
- k. Complete myocardial contrast ECHO package (Myocardial perfusion & LV vol. Assessment)
- l. TEE probe stand (with capacity for 3 probes).

Note : Any equivalent technology of validated, approved and proven quality will be considered. Any equivalent feature of proven quality, validated for clinical application will be considered.

ECHO Machine must be US FDA and CE approved.

2: Medium Range Echo Machine

1. The system should be a color Doppler Echocardiography all digital beam former system to study the anatomical abnormalities and blood flow in the heart and associated vessels. Should be a stand alone system integrated on a light weight mobile cart.
2. Should be a latest generation Electronic Phased array Color Doppler system with minimum 512 Electronic independent channels.
3. Should have 256 gray shades for sharp contrast resolutions.
4. Should be supplied with adult and paediatric cardiac and vascular probes of wide band transducers without frequency selection for higher sensitivity of response over a broad frequency range of operation.
5. Should have 2D, M-mode, Anatomical M-mode, Color M-mode, PW and CW doppler, Steerable CW doppler.
6. The system should have a very high dynamic range of at least 200dB to pick up subtle echoes.
7. Should have three active ports.
8. Should have 2-4 Mhz broadband phased array sector probe for adult cardiac imaging.
9. Should have 3-8 Mhz broadband phased array sector probe for paediatric and neonatal cardiac imaging.
10. Should have 3-12 Mhz broadband Linear Array probe for vascular imaging.
11. Should have multi frequency convex array probe 3-10 MHz for paediatric imaging
12. Pencil probe (optional)
13. Should have advanced tissue Harmonic Imaging.
14. Should have color flow imaging.
15. Should have color Tissue Doppler Imaging.
16. Should have gain control in Axial Plane.
17. Should have triple imaging possibility on the system.
18. Should have PW/CW Doppler facility in all imaging phased array sector probes.
19. Should have 15" or more high resolution TFT monitor with tilt and swivel facility and should be able to view in all angles and all light conditions.
20. Should have greater than 5000 images in the system hard disk drive
21. Should have in built CD/DVD writer.
22. Should have patient reporting page with embedded images.
23. Should have full functional measurement facility and calculation should be possible.
24. Should have TEE Probe with software
25. Should have strain imaging facilities
26. Should have stress ECHO protocol
27. Should be supplied with thermal printer and 6 packs of thermal paper and the unit should have option to connect external printer.
28. Unit should function with 200-240Vac, 50/60 Hz input power supply.
29. Unit should be supplied with suitable UPS with a minimum 30 minutes back-up time.
30. Should have safety certificate from a competent authority CE / FDA (US) / STQC CB certificate / STQC S certificate or valid detailed electrical and functional safety test report from ERTL.

Group-B: Radiology

1: CR System with Dry Laser imager

Quantity	02 nos.
Image recording system (Cassettes & Imaging Plates)	<p>The following sizes of radiography Cassettes along with flexible Imaging Plates should be supplied along with the unit.</p> <ol style="list-style-type: none"> 1) 14'' X 17'' – 08 Nos. 2) 10'' X 12'' – 04 Nos. 3) 8'' X 10'' -- 04 Nos. <p>Rate contract of all cassettes along with flexible image plates for seven year is mandatory. Rate contract of flexible image plates should be done separately.</p>
Image Reading (CR Reader /Digitizer)	<ol style="list-style-type: none"> 1) It should be able to process cassettes and flexible imaging plates sizes of 8X10,10x12 & 14x17inch. 2) The CR reader / digitizer should be able to process at least 75 image plates/hr or more of the largest size cassette. 3) It should have a resolution (Reading specification) of 5,10 & 20 pixels/mm for cassettes reading 4) It should have ability to route the images to multiple destinations like work stations, laser camera,PACS etc. 5) It should be DICOM & PACS Compatible and can integrate seamlessly into any PACS system 6) System should have a reading grey scale of 12 pits/pixel.
Console & CR processing workstation	<ol style="list-style-type: none"> 1) CR Console must have minimum of 17'' medical grade monitor of reputed make, 4 GB RAM. 2) Stand-alone separate workstation with min 19'' Medicalgrade monitor of reputed make, 4 GB RAM & 1TB HDD for centralized patient identification & management of images/studies 3) This server must provide display of acquired images with a greater details of demographics, like patient/study listing for easy access 4) Should provide full amount of post processing features like Geometric Corrections, Window/Level Algorithms, Annotations such as markers, predefined texts, drawing lines and geometrical shapes, Multi scale, image contrast amplification measuring distances and angles and determining leg length differences, shuttering, histograms, Zoom, Grey scale Reversal, Edge Enhancement, Noise reduction, Indicate Grey Scale Saturation Level, Latitude Reduction 5) Customizable Graphic User Interface (GUI) with facility of selecting DICOM print and storage destination. 6) This terminal must provide a full fledge DICOM printing. Should be able to print multiple formats (more than 4) of a patient study, print and true size 7) Should be able to send DICOM Images to a DICOM Viewing Station 8) Should be equipped with CD writer for allowing examination of a patient to be written onto a CD for referral purposes
Dry Laser Imager	<p>The system must be a Dry Laser Imager, without need of any wet chemistry.</p> <ol style="list-style-type: none"> 1) The system must be DICOM 3.0 Print Service class Provider 2) There should be provision of direct connectivity to any DICOM Modality & on installation there should be available essential provision of connection to at least 6 DICOM modalities 3) The system must be able to process upto 100 films/hour (minimum) for 14''x17'' size film. 4) The system must deliver its first film within 100 seconds from requested. 5) The system must have a spatial resolution of 500 PPI/DPI (minimum) for all size printed 6) It should have contrast resolution of 14 bits/pixel or more 7) The system must have at least three online film sizes and should be capable to print on any of the 8''X10'', 10''X12'', 14''X17'' sizes. 8) The system must not involve any wet process and must give a dry film in single staged (without any users intervention) functionality

	<p>9) It should be capable of printing in different layouts formats on single films Customized layouts & formats should be independent of film sizes</p> <p>10) It should have single step direct digital printing</p>
Interconnectivity	Interconnectivity between various CR modules should be Ethernet/TCP IP based i.e; RJ45 Connection (10/100 Base T/LAN)
Connectivity to PACS	The system must be ready to integrate itself in PACS environment
Software	<p>The system should include the following software application as standard:</p> <ol style="list-style-type: none"> 1) Quality Control Software 2) Software masking of the collimation areas 3) Software for printing images on any DICOM printer and to print user defined formats and layouts (multiple images on film , true size printing etc) 4) Software for storing images on any DICOM 3 (OR NEWER VERSIONS) 5) Annotation software – advanced annotation features like customizable text, arrows and other markers and measurements tools, should allow free text to be applied to the image without interfering with the image. 6) Black border / black surround or similar masking software. 7) Grid detection and grid pattern removal software 8) Should have built in image processing software
U.P.S	The vendor should provide 3 kva UPS for the CR System and imager for 30 min backup.
Training	Onsite training of the technical staff to be provided by the company at free of cost
Warranty	The equipment should be under comprehensive warranty for a period of 5 years followed by the comprehensive annual maintenance contract (CAMC) for a period of subsequent 5 years.
Certification	The unit should be US FDA or European CE approved
Buy Back	Existing two CR systems along with printers and cassettes 14 x 17"- 10 10 x 12-04 8 x 10-03
Film price contract	Price contract of all size films for at least five years.

Group-C: Gastroenterology

1: CO2 Insufflator

- System have feature of easy of work, reliable one button start/ stop operation & specific for application in Gastroenterology.
- System must have CO2 ability to minimize luminal distension.
- System should be equipped with function to go with the option of different flow rate, fast, slow and medium.
- Should be in a compact design can kept in same trolley of endoscopy station.
- System should have multiple options of connection with all kind of CO2 out-put, like TIN type, DIN type & ISO type.
- Options to connect either of Co2 cylinder or CO2 suppl line.
- System must have display/ scale to see the pressure level.
- For automatic CO2 insufflation, system should have shutoff Timer function to prevent CO2 leak.
- Ease of connection with Endoscopes with-out any additional tube requirement.
- Safety gas valve for (leakage prevention) will be additional benefit to save running cost.

2: Water Irrigation Pump

- Powerful but controllable peristaltic pump to irrigate fluid down either the instrumentation of auxiliary channel of Olympus Gastrointestinal endoscopes including EUS Ultrasound endoscopes.
- Safety feature of Standby mode allows quick and safe exchange of water channel tubes without the need to operate the main switch should be available.
- Pump Head should automatically cut out if opened during operation preventing accidental user injury.
- Ergonomically designed touch buttons for simple use.
- Safety Should Comply with EN/ UL/ IEC60601-1
- Maximum Flow rate Instrument channel=700>750 ml/ min Auxiliary water channel = 230 ml/ min

1: Flexible Video Bronchoscope

Features

1. It should have superior image quality with crisp, clear images and true-to life colour.
2. Should have facility for pressure regulated leakage testing through inbuilt air pump of light source.
3. Scope should have four user programmable remote switches to improve operability.
4. Outer diameter should be 6 mm or less.
5. Channel diameter should be 2.8 mm or more.
6. Insertion tube length should be 60 cm or more.
7. Field of view should be 120 degree or more.
8. Depth of Field should be 3-100mm or better.
9. Angulation Up-140 or more degree, Down-130 degree or better.
10. Minimum visible distance should be 3 mm or less.
11. Should be compatible with laser and electrocautery.
12. Scope should be compatible with Narrow Band Imaging/Iscan-SE/BLI
13. Product should be European CE/ US FDA approved

Video Processor & Light source:

1. Should be a Compact Light source/processor with LED/Xenon light source (inbuilt) with back up.
2. Should be able to provide 16:9 and 16:10 output for a HDTV monitor and should be compatible with Analog and digital (HD-SDI and DVI output) to reproduce high definition images/video.
3. Should have HD/SD-SDI output, DVI, Y/C, Composite output signals
4. Should be equipped with optical image enhancement technology for detailed observation by enhancing visibility of blood capillaries & mucosa like Narrow Band Imaging/Iscan-SE/BLI
5. Should contain portable memory USB slot for still images recording.
6. Should facilitate waterproof scope connection for minimal damage due to water.
7. Should have automatic white balance function and leakage testing.
8. Touch button control panel
9. Come along with compatible video cable.
10. Product should be European CE/US FDA approved

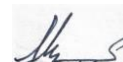
High definition medical grade Monitor

Full HD LCD/LED 18.5 inch or more monitor with high resolution lower power consumption

1. Should have picture-in-picture and picture-out-picture for viewing side by side images.
2. Company should have good service support infrastructure and preferably
3. Service centers in all major cities in India.
4. All quoted product should be US FDA/ European CE approved
5. Trolley, recording system with laptop/desktop, printer must be quoted.

Essential Accessories

1. One reusable cups with needle type biopsy forceps compatible with the scope channel diameter.
2. Two reusable cup biopsy forceps compatible with the scope channel diameter.
3. Ten suction valves (autoclavable).



**Director,
IGIMS - Patna.**